

## upgradeservices

### Your Challenge

OK, the time has come to upgrade SAP. But what does that mean? How big is the task? What are the difficulties? It won't surprise you to learn that Exactitude has a long history of leading and performing SAP based upgrades. We know what the business issues are, what the technology issues are, and what the resource requirements are. Together we can achieve a successful upgrade with maximum effectiveness, minimum time and minimum cost. And yes, we have done upgrades to the latest SAP R/3 4.7 Enterprise version!

### Our Approach

Our approach to upgrades is to treat them as a project covering your requirements in 5 key areas. An initial baseline scoping and planning phase is critical to accurate estimation of complexity, time and resource requirements.

The 5 keys areas are:

- Project Scoping, Planning and Management
- Functional aspects
- Technical aspects
- Change Management aspects
- Testing, implementation and support aspects

While we use proven tools, the most useful tools are your people's knowledge of how you use SAP, coupled with our knowledge and experience from many SAP upgrades.

### Business Benefit

Sometimes the business benefits of an upgrade are hard to see. However we will help you find what benefit is there, and add to it by leaving you with enhanced system and testing documentation, an improved technical structure, and better prepared for future upgrades. If it's got to be done, at least we can help you maximize the benefits!