

## temporarySAPsupport

### Your Problem

**Annual leave, Secondments, Maternity & Paternity leave, extended Sick leave....** There are a dozen reasons why you might be left short in your SAP team. At Exactitude we have recognized your problem, and we have an option to help you solve it: our Temporary Support Package.

### Our Approach

Flexibility has always been a hallmark for Exactitude. Companies have used temporary staff for years in many roles – why not for SAP configuration, technical, basis and security people? After all, SAP team members are human too!

Exactitude has designed a service package that allows you to keep your critical systems or projects operating when key people are absent. Be it Functional Consulting, ABAP related development, Basis and Security coverage, or a multi-skilled person covering several areas, our Temporary Support Package can deliver highly experienced fill-in resources to you when needed.

### How can this work?

Put simply – by planning. Planning by you, and planning by us. Generally, you will know ahead of time when your people are going to be unavailable to you for days or weeks on end. However even if you are caught at the last moment, our planning can still help you. We have a clear process to follow with checklists, questionnaires and guidelines to ensure that the knowledge and experience of our people can be applied immediately to support you. We can even offer this service remotely if circumstances require, using totally secure VPN technology to connect to your network. We will only supply our most experienced (5 year plus) SAP consultants for these roles, with cross-functional skills and a flexible attitude. These people bring not only IT skills, but also practical and broad business skills into your team.

### Business Benefit

No matter what phase of your SAP lifecycle you are in, you can support your business and keep operating normally. Users will have expertise to call on, problems will be solved and forward progress continued. You may even benefit from the value-add attitude our consultants deliver as part of all our assignments. You won't have to put extra stress on your other staff, and user satisfaction won't be dented. Our process includes pre-absence and post-absence handovers so that clear expectations, instructions and feedback are all included in the package.

Talk to us about your requirements. Together we can plan a solution that provides optimum results.